

# JINSON

Fittings

**Focus on stainless  
steel pipe fittings and  
ball valves**

**FAQ**

# Frequently Asked Questions

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## **1. Are you a factory or a foreign trade company?**

We are a factory with 17 years production and export experience.

## **2. Is there a minimum quantity for the order?**

We do not have a minimum quantity for the orders, but the price will be adjusted according to the quantity and specifications.

For a single order less than \$10,000, an additional \$150 freight will be required.

## **3. Can you send samples free of charge?**

We are very happy to provide free samples, before this, we suggest you to check our product size and price to see if it meets your market needs.

If you accept our size, please provide the consignee account number of DHL or FedEx or other express company, and we will prepare the samples within 2 working days.

## **4. What is your payment terms?**

Usually T/T 30% in advance the balance against the copy of B/L.

## **5. What is your delivery terms?**

Normally we use FOB Tianjin, but we will adjust it according to your needs.(FOB Shanghai, CIF, etc.)

## **6.What materials do you produce and what kind of threads do you process?**

We mainly produce 304, 304L, 316 and 316L products.

Thread including BSP, DIN, NPT, PT etc.

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## **7. How do you pack your products?**

Our regular packaging is plastic bags plus cartons plus pallets.

We also provide customized packaging for customers, including labels, QR codes, bar codes and other needs. We have provided customized services to 15 companies and received consistent praise.

## **8. Do you offer OEM products?**

Yes, our technical team can provide you with a complete set of optimized processing solutions from design suggestions to mold design, mold making, wax loss casting, numerical control processing, heat treatment, surface treatment and so on.

Thus for you to reduce costs, value-added products.

## **9. What is the expected delivery time?**

Our current delivery time is 50-70 days, the specific delivery time depends on your order quantity, but we will do our best to shorten the delivery time for you.

## **10. Can the price be guaranteed to be valid for the whole year?**

Prices are mainly affected by exchange rates, raw material prices and national policies. We don't adjust the price arbitrarily.



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